Fundraising Principles

The Douglas Hyde Gallery of Contemporary Art commenced operations in 1978 and was incorporated on 25 May 1984 as a company limited by guarantee not having a share capital; Company Number 101994. The company operates under the registered business name: The Douglas Hyde Gallery. The Revenue Commissioners granted charitable status to the company on 31 January 1986; reference number CHY 6700. On 15 October 2014, the company became a registered charity by virtue of the Charities Act, 2009; Charity Number: 20012953. By virtue of the same Act, the Directors and secretary of the company are deemed also to be Charity Trustees.

The Douglas Hyde is fully compliant with the Charities Regulator’s Governance Code and is committed to the Principles of Good Fundraising. The Board and Staff know this commitment to the highest levels of transparency and good governance is essential to ensure an honest and open relationship with both current and prospective donors, supporters, sponsors, and partners. We promise to use all donations, sponsorship, and gifts responsibly and ensure they are put to best use. Please read more in our Donor Charter, below.

Donor Charter

As a charity seeking donations from the public we, The Douglas Hyde, aim to comply with the statement of guiding principles for fundraising. Our pledge is to treat all our donors with respect, honesty and openness.

We commit to being accountable and transparent so that donors and prospective donors have full confidence in The Douglas Hyde.

We promise we will effectively apply your gifts to us for their intended purposes.

We commit that you, our donors and prospective donors will:

- Be informed of the organisation’s mission, and the way the organisation intends to use donated resources.
- Be informed of the identity of those serving on the organisation’s governing board and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation’s most recent financial statements.
- Be assured your gifts will be used for the purposes which they were given.
- Receive appropriate acknowledgement and recognition.
Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.

Expect that all relationships with individuals representing the charity will be dealt with professionally.

Be informed whether those seeking donations are volunteers, employees of the organization or hired third party agents.

Have easily available the agreed procedures for making and responding to complaints.

Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.

Receive prompt, truthful and forthright answers to questions you might have of the organisation.

Feedback procedure

If you do have a comment about any aspect of our work, you can contact The Douglas Hyde in writing (email or letter) or by telephone. In the first instance, your comment will be dealt with by Emma Moore, Gallery Manager. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.

Write to:
Emma Moore
Gallery Manager
The Douglas Hyde
Trinity College
Dublin 2
Tel: +353 1 896 116 / Email: emma.moore@tcd.ie